

## First Time Enrollment is Quick and Easy

Get your login information when finalizing your appointment at the discharge desk \*



Visit our website:  
[www.chanevada.org](http://www.chanevada.org)  
Click on the Patient Portal Tab.  
or  
Use this website:  
[chanevada.myphysicianoffice.com](http://chanevada.myphysicianoffice.com)



1. Enter your Username (email address)
2. Enter Password (system generated, you will be prompted to change it)
3. Click login.



Explore the Patient Portal!

\*If you don't have an email account listed with CHA or in your chart you will not have access to the CHA Patient Portal.

## FAQ's

### ***Where does my health information in the Portal come from?***

All of the information in Portal comes from Community Health Alliance's Electronic Medical Records. This ensures you have the most accurate and up-to-date information possible.

### ***How do I login to the Portal?***

At discharge, our check-out staff will register you and give you a temporary password. Visit the Portal link on the CHA website. Then, simply enter your username, password, and verification code.

### ***Is my information safe in Portal?***

Yes. Portal passwords are encrypted and URLs are re-written so that they can't be copied and pasted. You and authorized family members are the only ones who can access your Portal. Be sure to sign out, but a timeout feature protects your information if you leave the Portal page open.

### ***Can my family access my Portal?***

Yes, you can give family members, such as parents or legal guardians, access to your Portal. You will designate who you would like to have access to your information via the Portal. See check-out staff for additional information.



## PATIENT HEALTH PORTAL

### My Secure Chart

Medical information only, not Dental or Behavioral Health.

Username:

Password:

Call us 775.329.6300 or  
visit [www.chanevada.org](http://www.chanevada.org)

COMMUNITY  
HEALTH  
ALLIANCE

## How Portal Works for You

### *Available at your convenience*

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We understand that your time is valuable. The Patient Portal will make time-consuming tasks easy... a few clicks, and you're done.

- » You can access complete health information online, instead of over the phone or in person.

### *You choose when and where*

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Access to portal is on your schedule at home, in another medical office, or even when on vacation.

- » Use Patient Portal from any device with web-access! This includes your Smartphone or tablet!
- » Access information 24/7.

## Available Health Information

Log into your portal to access:

- » After Visit Summary (Patient Care Plan)
- » Medication List
- » Recent Lab Results
- » Referral Orders
- » Radiology Orders
- » Laboratory Orders



## Confidentiality

The Community Health Alliance Patient Portal is intended as a secure, online means for you to access your confidential medical record information. Please note that if you share your Patient Portal user name and password with another person, this will allow that person to see your confidential medical record information. CHA has no responsibility concerning any breach of your confidential medical record information due to your sharing or losing your user name and password.

### *Disclaimer:*

The Patient Portal is not intended to provide medical or professional advice of any kind. Information and services available on the Patient Portal should not be used as a substitute for advice provided by your personal medical provider. Please see your medical provider for interpretation of the results.

The Patient Portal is not intended to address urgent or emergency medical needs. **IF YOU ARE EXPERIENCING A MEDICAL EMERGENCY, CALL 911.**



For more information call  
**775.329.6300**  
or visit our website  
[www.chanevada.org](http://www.chanevada.org)